

TERMS AND CONDITIONS OF ONLINE SALE TICKETS ON THE EXHIBITION OF MODELS BUILT WITH LEGO BRICKS

§ 1

General provisions

1. These terms and conditions specify the rules for the sale of single-use electronic admission tickets to the **EXHIBITION OF MODELS BUILT WITH LEGO BRICKS** area via the website available at: www.expopecaslego.pt
2. Before purchasing electronic tickets, read these regulations and accept its rules.

§ 2

Definitions

1. **Seller** -. Wystawa Klocków Spółka Z Ograniczoną Odpowiedzialnością Spółka Komandytowa Bielsko-Biała, PT980660874 (**EXHIBITION OF MODELS BUILT WITH LEGO BRICKS**)
2. **Buyer** – it can only be a natural person who is over 18 (eighteen), has full legal capacity
3. **Time zone** - a period of time specified on the ticket entitling the ticket holder to visit the exhibition on weekends in the time slot chosen during the ordering.
4. **Terms and Conditions** – these terms and conditions for the online sale of electronic tickets.
5. **Electronic ticket** – electronically generated confirmation of the contract concluded between the Seller and the Buyer, based on which the Buyer is entitled to a one-time entry to the **EXHIBITION OF MODELS BUILT WITH LEGO BRICKS** on the day and the Time Zone indicated on the Ticket. A printed electronic ticket or an electronic ticket presented at the Exhibition Cashier on a mobile device is equipped with a bar code and has the power of a Ticket.

TYPES OF TICKETS

- bilhete durante a semana
 - bilhete 2 + 2 emails
 - bilhete de fim de semana
 - bilhete de fim de semana 2 + 2 emails
 - bilhete combinado durante a semana
 - bilhete combinado 2 + 2 emails
 - bilhete combinado de fim de semana
 - bilhete combinado de fim de semana 2 + 2 emails
6. Children up to 95 cm have free admission

§ 3

Purchase of electronic tickets online

1. The contract of sale between the Buyer and the Seller is concluded at the moment of clicking the "Approve purchase" button, which is displayed after passing the entire purchase procedure, i.e. .:

- a) accepting these Regulations
 - b) completing the order form, in which you must enter: name, surname of the Buyer, telephone number, address, NIP (in case of receipt of an invoice)
 - c) choosing the date and Time Zone
 - d) choosing the amount and type of the Ticket
 - e) an indication of the e-mail address to which the Electronic Ticket is to be sent
 - f) submission of an online order by the Buyer,
2. Payments for tickets are handled by the PayU SA system with registered office in Poland, via the website: www.expopecaslego.pt
 3. The payment for the tickets must be made within one hour of placing the order. The payment shall be deemed made when the Seller receives from the intermediary payment information on the inflow of funds to the Seller's account. The generated Electronic Ticket is sent to the Buyer's e-mail address by the Seller after receiving information about the funds on the Seller's account..
 4. Ticket prices include VAT.
 5. Each online ticket purchase transaction will receive its number. Each Buyer, after making the payment, will receive an e-mail address indicated in the order, a PDF ticket, which must be printed on its own or shown at the box office of the Exhibition via a mobile device.
 6. In the absence of payment for the order within 1 hour of placing the order, it is assumed that the Buyer has withdrawn from the contract and the Seller will send to the e-mail address indicated by the Buyer in the order information that due to the withdrawal by the Buyer from the contract he will not receive Electronic ticket.
 7. In order to receive a VAT invoice, the Buyer should indicate in the reservation system the "VAT invoice" window, enter the NIP number and company data. The invoice can be picked up at the ticket office before entering the Exhibition or will be sent via e-mail to the e-mail address indicated by the Buyer in the order.
 8. The purchased tickets authorize you to enter the site of the **EXHIBITION OF MODELS BUILT WITH LEGO BRICKS** on the selected day and the selected Time Zone. The buyer is obliged to check the received tickets immediately in terms of their compliance with the order.
 9. The Seller is responsible for compliance with the contract of the electronic tickets sent to the Buyer
 10. The buyer is responsible for the correct printing of tickets and their protection in their mailbox and safe storage, because it is not possible to send a ticket for the second time. Before entering the Exhibition area, the Buyer is obliged to show the printed Electronic Ticket or show the Ticket in an electronic version on the mobile device.
 11. During the tour, the rules set out in the Regulations for visiting the **EXHIBITION OF MODELS BUILT WITH LEGO BRICKS** Structures, available at www.expopecaslego.pt and at the ticket offices, must be followed. Visiting the Exhibition has an individual character- the exhibition does not have a guide.
 12. The ticket should be stored in a safe place. Transferring it by the Buyer to another person, copying, or loss of it, as well as providing the ticket or transaction number to third parties by the Buyer may prevent the Buyer from entering the Exhibition with the purchased ticket.

13. The purchase of electronic tickets requires the Buyer to have a computer with software that supports PDF files, a computer printer with black ink and white paper or a mobile device, allowing the generated ticket to be shown to an authorized person before entering the Exhibition. The cost of connecting to the Internet to download the ticket in the form of an e-mail shall be borne by the Buyer in accordance with the tariff of its operator.
14. The Buyer has the right to withdraw from the contract of sale of electronic tickets within 14 days from the day of concluding the contract, without giving a reason and without incurring costs, but no later than 7 calendar days before the date of the booked visit to the Exhibition.
15. The Buyer may withdraw from the contract by submitting a declaration of withdrawal from the contract to the Seller. A declaration of withdrawal from the contract can be downloaded from the website: www.expopecaslego.pt To comply with the deadline set out in point 22 of this paragraph, it is enough to send a statement before its expiry.
16. The amount paid by the Buyer, upon withdrawal from the contract of sale, will be returned using the same method of payment as the Buyer has used.
17. The buyer loses the right to withdraw from the contract in the event of using the electronic ticket, ie entering the Exhibition upon presentation of an electronic ticket.
18. These Regulations do not authorize the purchase of tickets for organized groups. The purchase of tickets for organized groups is possible only at the ticket office, upon prior reservation. Information on where to make a reservation is available at www.expopecaslego.pt

§ 4 Complaints

1. All complaints should be directed to the Seller. Complaints can be submitted via the email address info@expopecaslego.pt or by calling the helpline on www.expopecaslego.pt
2. A complaint should contain:
 1. Buyer's data in accordance with the data provided when purchasing an e-ticket,
 2. the date of the purchase transaction and the transaction number,
 3. description of the subject of the complaint..
3. Complaints will be considered no later than within 14 days from the date of its notification.
4. Information about the acceptance or rejection of the complaint will be sent to the Buyer at the address provided in the complaint form.

§ 5 Data protection

The storage and processing of personal data received is carried out in compliance with the principles set out in the Act on the Protection of Personal Data (Journal of Laws of 2002, No. 101, item 926, as amended). The buyer must choose whether to express or not consent to the processing of his personal data by selecting one of the options on the Order Form.

§ 6
Final Provisions

1. These Terms and Conditions are available free of charge on the website www.expopecaslego.pt in a form that allows its downloading, saving and printing.
2. These Terms and Conditions may be changed by the Seller.
3. Tickets purchased via the website cannot be copied, processed or scanned.

INFORMATION ABOUT THE RIGHT TO WITHDRAW FROM THE AGREEMENT

You have the right to withdraw from this contract within 14 days without giving any reason. The deadline to withdraw from the contract expires after 14 days from the date of the contract conclusion, and it is not possible to withdraw from the contract within 7 calendar days before the date of the booked visit to the Exhibition.

To exercise your right to withdraw from the contract, you must inform Wystawa Klocków Spółka Z Ograniczoną Odpowiedzialnością Spółka Komandytowa PT 980660874, about your decision to withdraw from this contract by an unequivocal statement (for example, a letter sent by post or email: www.expopecaslego.pt). You can use the model withdrawal form, but it is not mandatory. To keep the deadline to withdraw from the contract, it is enough for you to send information regarding the exercise of your right to withdraw from the contract before the deadline to withdraw from the contract. Withdrawal from the contract is possible only at the following address: www.expopecaslego.pt

In the event of withdrawal from this agreement, we will reimburse you for all payments received from you immediately, and in any case no later than 14 days from the day on which we were informed about your decision to exercise the right to withdraw from this contract. We will refund the payment using the same payment methods that you used in the original transaction, unless you have explicitly agreed to a different solution; in any case, you will not incur any fees in connection with this return.

DECLARATION OF WITHDRAWAL FROM THE AGREEMENT

– Addressee: Wystawa Klocków Spółka Z Ograniczoną Odpowiedzialnością Spółka Komandytowa Bielsko-Biała, adresa e-mail: www.expopecaslego.pt

– I/We(*)hereby inform (*) about my / our withdrawal from the contract

no

– date of conclusion of the contract

– Name and surname of the consumer (s)

– Adress of the consumer (s)

– Signature of the consumer (s)

.....

.....

– Date

(*)Delete as applicable

Wystawa Klocków
Spółka z Ograniczoną
Odpowiedzialnością Spółka
Komandytowa Bielsko-Biała
PT 980660874

Complaint Form

(please fill in in order to file a complaint)

Date of conclusion of the contract.....

No. of transaction

Buyer's first and last name.....

Buyer's adress.....

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Telephone number (optional) and e-mail address of the Buyer

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The reason for lodging the complaint.....

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Buyer's signature

Date of submission of the declaration.....